

Case Study: Property Management

Problem

As the company grew so did the problem of handling the incoming business. Callers were beginning to hit voicemail more often than not, turning away many potential clients and slowing the response time for existing clients.

Solution

Park Ridge Answering Service found a simple yet effective way to manage their incoming line. When unavailable, calls were forwarded to agents instead of voicemail. Callers were greeted with a live person who could answer all of the basic questions and schedule appointments. Once this answering service solution was applied, the number of callers lost to voicemail greatly diminished, which allowed the young business to grow and get a leg up on the competition with a rapid response time.

Our Operators
Don't Just Answer
Your Calls; They
Make Your Life
Easier!



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24/7 Quality Service Nationwide Since 1970

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